

## Pakistan Textile Exporters Association Quality Policy

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The Management of Pakistan Textile Exporters Association continually strives to achieve excellence in quality. We recognize that true customer satisfaction and corporate success is based on our quality to provide exemplary services in timely manner.

PTEA is committed to ensuring customer satisfaction by providing with innovative, cost-effective service which fully satisfy their requirement through

- Comply all applicable national and international laws and provide the necessary resources to accomplish the Quality Objective.
- Implementing Quality Management System which demonstrate that everybody in the premises has a commitment of quality of services
- Ensure customer needs are understood and fulfilled
- Acquiring and retaining highly skilled innovative and competent staff
- Ensure that standard are maintained and improved by active monitoring, reviewing,
   Internal Audit, Customer Feedback, Employees Training and taking appropriate
   action for all activities

**Approved By**